

**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
COMMISSION DIRECTIVE**

ADMINISTRATIVE MATTER

☐

DATE

October 20, 2021

MOTOR CARRIER MATTER

☐

DOCKET NO.

2021-91-E

UTILITIES MATTER

☒

ORDER NO.

SUBJECT:

DOCKET NO. 2021-91-E - Joint Petition of Duke Energy Carolinas, LLC and Duke Energy Progress, LLC for Limited Waivers and Request for Approval of Updated Service Regulations - Staff Presents for Commission Consideration Duke Energy Carolinas, LLC and Duke Energy Progress, LLC's Request for Approval of the Amended Petition for Limited Waivers and Request for Approval of Updated Service Regulations.

COMMISSION ACTION:

Duke Energy Carolinas, LLC and Duke Energy Progress, LLC have jointly filed a request for a limited waiver of a portion of the Companies' Code of Conduct; approve the Companies' quarterly Budget Billing plan, and approve updates to the Companies' Service Regulations to allow the Companies to fully implement the Customer Connect platform. ORS has reviewed all of these requested waivers, changes, and requested approvals and the Office of Regulatory Staff does not object to any of the Companies' requests. Therefore, I move that the Commission:

- (1) grant the request for approval of DEP's updated service regulations included as Attachment 3 to its Amended Application, which will allow DEP to omit monthly meter readings for customers on interval-billed rates;
- (2) grant the request for approval of their updated service regulations included as Attachments 3 and 4 to its Amended Application, which will standardize the monthly billing period so that proration of fixed charges occurs when the billing month includes fewer than twenty-six (26) days or more than thirty-four (34) days;
- (3) grant the request for a limited waiver of Section III.A.2(a)-(b) of the Companies' Code of Conduct to allow for an automated review of a customer's payment history where the customer is transferring service from one Duke Energy electric utility jurisdiction to another;
- (4) grant the Companies' request to extend the remittance period for non-residential customers from fifteen days to twenty-five days;
- (5) approve the Companies' quarterly Budget Billing plan.

So move.

	MOTION	YES	NO	OTHER	
BELSER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Present in Hearing Room
CASTON	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Present in Hearing Room
ERVIN	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Voting via WebEx
POWERS	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Present in Hearing Room
THOMAS	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Present in Hearing Room
C. WILLIAMS	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Present in Hearing Room
J. WILLIAMS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>Absent</u>	Annual Leave

(SEAL)

RECORDED BY: J. Schmieding

